

## **Integrated Urgent Care Service**

Sue Sutton, Deputy Director of Service Delivery, NHS Dorset Clinical Commissioning Group will provide a verbal update regarding progress with the procurement and implementation of a new Integrated Urgent Care Service.

The update will include:

- A response to the point raised by members on the topic of greater utilisation of assets, in the context of the Urgent Treatment Centre considerations, and how this correlates with having the right specialist staff in place to operate the equipment;
- The GP Online Consultations programme of work and how this works with the 111 service, with particular focus on the context of the Clinical Assessment Service;
- Considerations within the communication and engagement plan, which is intended to articulate the offer given by the service model, in order to meet the nationally mandated requirements of the service;
- The inclusion of the Improving Access to General Practice Services (IAGPS) (Urgent) service and plans to maintain this nationally mandated service beyond April 2019;
- Technology enablers in response to the points raised about monitoring health at home and the use of Skype.